

Teller Tips



When you are given a federal benefit check to cash or deposit, ask your customer:

1) *Would you consider direct deposit? It's important because:*

- **It's safer** – *It eliminates the risk of lost or stolen checks and helps protect you from check fraud and identity theft.*
- **It's easier** – *You don't have to leave home to cash or deposit your check. Your money is deposited electronically into your account on payment day every month.*
- **It gives you more control** – *Your check doesn't rule your schedule. Your money is on time, every time.*

2) *I recommend it because...*

- Explain why direct deposit is better than checks. Tell a personal story about yourself, or a friend or family member.

3) *I can help you sign up right now, it's easy.*

- Offer to help them sign up on the spot. Explain that it will only take a few minutes.

4) *Not ready? Here's how you can sign up from home.*

- Call the **Go Direct**[®] helpline at (800) 333-1795.
- Sign up online at www.GoDirect.org.

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